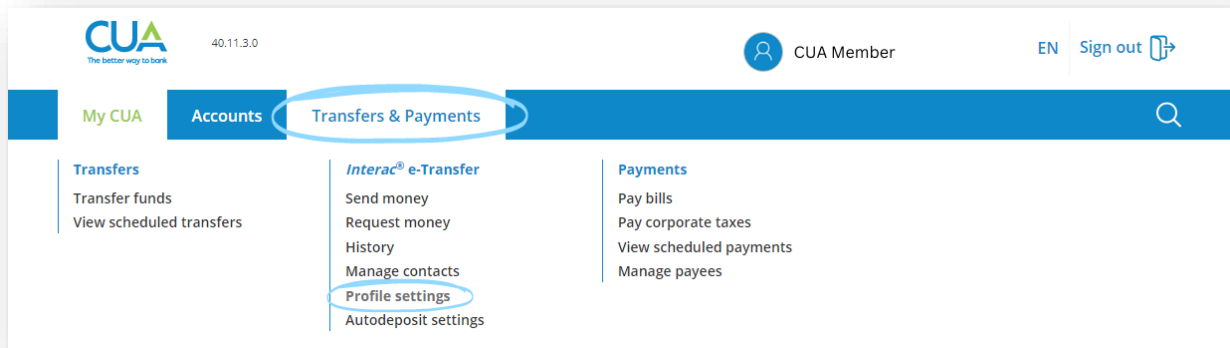


MEMBER WALKTHROUGH GUIDE

GUIDE 9: HOW TO SET UP YOUR *INTERAC* E-TRANSFER PROFILE

1. Once you've set up your new online banking profile, you can begin performing transactions. To use *Interac's*® e-Transfer service, you must first create a profile. Begin by hovering your mouse over the 'Transfers & Payments' tab along the menu bar and select 'Profile Settings' under the '*Interac* e-Transfer' section in the center of the drop-down menu.



2. On the *Interac* 'Profile Settings' page you will see your information is automatically populated in the 'Profile details' box based on your online and mobile banking contact information. **1)** Confirm these details are correct and what you would like associated with your e-Transfer profile. Next, **2)** select your preferred notification method from the dropdown box. **3)** Select 'Continue'.

The screenshot shows the CUA Member Profile Settings page. The page has a blue header with the CUA logo, version 40.11.3.0, and a user profile section labeled 'CUA Member' with 'EN' and 'Sign out' links. Below the header is a navigation bar with 'My CUA', 'Accounts', and 'Transfers & Payments'. The main content area is titled 'Profile Settings' with an 'Interac' logo and three tabs: 'Details', 'Confirm', and 'Completed'. The 'Details' tab is active, showing a 'Profile details' section with the following fields: 'Name' (CUA Member), 'Legal name' (CUA Member), 'E-mail' (member@cua.com), 'Mobile phone (optional)' (Canada +1), and a phone number field (XXX) XXX-XXX. A blue bracket labeled '1)' groups the Name, Legal name, and E-mail fields. The 'Notification method' dropdown is set to 'E-mail and mobile phone' and is circled with a blue line, labeled '2)'. At the bottom, there are 'Cancel' and 'Continue' buttons. The 'Continue' button is green and circled with a blue line, with a blue arrow pointing to it, labeled '3)'. A small disclaimer at the bottom left states: 'The Interac® logo is a registered trade-mark of Interac Corp. used under license.'

CUA 40.11.3.0 CUA Member EN Sign out

My CUA Accounts Transfers & Payments

Profile Settings Interac Details Confirm Completed

Profile details

Name CUA Member

Legal name CUA Member

E-mail member@cua.com

Mobile phone (optional) Canada +1

(XXX) XXX-XXX

Notification method E-mail and mobile phone

Cancel Continue

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3. Next, confirm your details again. To make changes select 'Back'. To confirm your information is correct, select 'Continue'.

40.11.3.0

CUA Member

EN  Sign out

My CUA

Accounts

Transfers & Payments



Profile Settings 

Details Confirm Completed

 Confirm INTERAC profile details

Profile details

Name	CUA Member
Legal name	CUA Member
E-mail	member@cua.com
Mobile phone	(XXX) XXX-XXXX
Notification method	E-mail and mobile phone

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Cancel

Back

Continue

4. To authorize these changes, you will be asked to enter a one-time authorization code. You can choose to have this code sent to your email or texted to the mobile number associated with your account. Once you have received your code, enter it in the appropriate box and select 'Continue'.

The screenshot shows the CUA Member Profile Settings page. At the top, there is a header with the CUA logo, version 40.11.3.0, and a user profile labeled 'CUA Member' with a 'Sign out' button. Below the header is a navigation bar with 'My CUA', 'Accounts', and 'Transfers & Payments'. The main section is titled 'Profile Settings' with an 'Interac' logo. On the right, there are tabs for 'Details', 'Confirm' (which is active), and 'Completed'. A warning message states: 'This transaction requires authentication.' Below this, the 'Confirmation code' section is shown. It has two options: 'E-mail' (selected) and 'Text message'. The 'E-mail' option includes a message: 'An e-mail with the authentication code has been sent to mem****@cua.com. Enter in the code you have received.' Below this is a text input field labeled 'Enter code', which is circled in blue. A link to 'resend the code' is provided. At the bottom, there are three buttons: 'Cancel', 'Back', and 'Continue'. The 'Continue' button is highlighted with a green background and a blue circle, with an arrow pointing to it.

CUA The better way to bank 40.11.3.0 CUA Member EN Sign out

My CUA Accounts Transfers & Payments

Profile Settings Interac Details Confirm Completed

⚠ This transaction requires authentication.

Confirmation code

⬆ E-mail

An e-mail with the authentication code has been sent to mem****@cua.com. Enter in the code you have received.

Enter code

If you don't receive the message within 10 minutes, [resend the code](#).

⬇ Text message

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Cancel Back Continue

5. Congratulations! Your *Interac* profile has been successfully created. You now have the option to print or export the page for your records.

 40.11.3.0

CUA Member

EN Sign out 

My CUAAccountsTransfers & Payments

Profile Settings 

DetailsConfirmCompleted



INTERAC profile details successfully saved


Print


Export


Navigate to

Profile details

Name	CUA Member
Legal name	CUA Member
E-mail	member@cua.com
Mobile phone	(XXX) XXX-XXXX
Notification method	E-mail and mobile phone

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